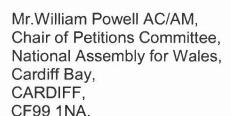
Cyngor Sir CEREDIGION County Council

Bronwen Morgan Prif Weithredwr / Chief Executive

Neuadd Cyngor Ceredigion, Penmorfa, Aberaeron, SA46 0PA www.ceredigion.gov.uk DX 745510 ABERAERON 2





Dyddiad Date 12th July, 2013

Gofynnwch am

Bronwen Morgan

Llinell uniongyrchol Direct line 01545 572000

y nghyf

BM/SAT

Eich cyf Your ref

P-04-366

Ebost Email

Dear Mr. Powell,

Re: Aberystwyth Day Centre Review

Thank you for your letter of the 26th June, 2013 regarding the above.

I can confirm that in line with the Council's policy, the questionnaires used during the above review were sent to service users, carers and stakeholders in both Welsh and English and I can further confirm that returned questionnaires were received in both languages.

While the reviewer is Welsh, understands Welsh, she is unable to speak Welsh. Therefore in line with council's policy, at all interviews and meetings undertaken by the reviewer she was accompanied by a Welsh speaker. All written responses in Welsh were also translated for the reviewer.

I would like to emphasise the importance Ceredigion County Council puts on carrying its work through the medium of Welsh. Within the Care, Protection and Lifestyle service area, the percentage of Welsh speaking officers is 51%, which recognises the importance of staff being able to communicate with service users in their own language. I trust that you will find this information of assistance.

If you require any further information or clarification, please do not hesitate to contact me.

Yours sincerely.

Miss Bronwen Morgan

Prif Weithredwr Chief Executive

Gellir ateb yn Gymraeg neu Saesneg You may reply in Welsh or English