

**STATISTICAL BREAKDOWN OF COMPLAINTS**

1.4.2000 – 31.3.2001

	Repairs and Maintenance	Neighbour Nuisance	Applications	Transfers Allocations	Right to buy	Calculation of rent / service charges	Stock Transfer	undisclosed	TOTAL
Tenants/ Tenants' relatives and friends	11	7	1	7	1	4		1	32
Applicants/ Applicants' relatives and friends			5			1			6
Home-owners adjacent to HA properties	1	1							2
Ex-tenants		1				1			2
Leaseholders	3					2	2	1	8
<b>TOTAL</b>	<b>15</b>	<b>9</b>	<b>6</b>	<b>7</b>	<b>1</b>	<b>8</b>	<b>2</b>	<b>2</b>	<b>50</b>