

Dame Gill Morgan DBE
Ysgrifennydd Parhaol • Permanent Secretary



Llywodraeth Cynulliad Cymru
Welsh Assembly Government

Jonathan Morgan AM
Chair
Audit Committee
National Assembly for Wales
Cardiff Bay
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16 September 2009

Dear Jonathan

AUDIT COMMITTEE REPORT: HOME OXYGEN THERAPY SERVICES

Thank you for your letter of 29 July 2009.

The Assembly Government is currently implementing significant organisational change, focused on delivering excellent services for the Welsh citizens. I have created a streamlined management structure with a new Strategic Delivery and Performance Board, new Director General (DG) roles and a new Operations Group appointed to drive improvement and efficiency in the management of the organisation's business. One of the key goals of the changes is to encourage greater collaboration and shared learning across the organisation.

One of the key features of these new arrangements is the introduction of a single knowledge base. The Assembly Government is bringing together key sources of information and knowledge that were previously held by different parts of the organisation. The single knowledge base will include financial and performance management information, as well as information relating to audit and controls. The DG Business Units will have access to a common data set that includes lessons learnt from audit sources.



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The Operations Group, supported by the new DG Business Units will have a role in developing and supporting key organisational processes. It is therefore appropriate for the Business Units to help implement audit recommendations and lessons learned by making changes to those processes and to guidance. The Units will be more pro-active in picking out lessons from audit work that have relevance to the wider organisation and disseminating and applying those lessons more widely.

My Corporate Governance Unit will ensure that recommendations by the Auditor General for Wales or your Committee in relation to wider lessons to be learnt from specific reports will be brought to the attention of the Operations Group. The Operations Group will be responsible for assessing the wider applicability of lessons learnt from specific reviews across Assembly departments and also for relevant external agencies and partners. The departmental and main Assembly Corporate Governance Committees will be asked monitor the implementation of specific actions arising from the wider sharing of generic lessons. Particular emphasis will be given to improving the effectiveness and quality of all the services being provided to the citizens of Wales.

With regard to your Committee's report on Home Oxygen Therapy Services the wider lessons, as summarised in the Minister for Health and Social Services 1 July 2009 letter to you, are to be presented to the early November meeting of the Operations Group and the matter will then be progressed in line with the conclusions and actions recommended by the Group.

Yours sincerely

A handwritten signature in cursive script, appearing to read 'Gill Morgan', written in black ink on a white background.

GILL MORGAN